

## SOCIAL MEDIA & SUPPORT POLICY

**Last Updated:** January 10, 2026

At **Show Media LLC**, we offer premium management for your digital presence. This policy outlines the terms regarding our **Social Media Administration, Graphic Design, and Dedicated Customer Support** services.

### 1. Mandatory Monthly Subscription Fee

To activate and maintain access to our Social Media Management, Graphic Design department, and dedicated Customer Service agents, an additional **monthly subscription fee of \$35.00 USD** is required on top of your full service or membership payment.

**These services are not included in the base membership;** they are exclusive features activated only upon the successful processing of this monthly add-on fee.

### 2. Scope of Services Included

By subscribing to the **\$35/month** Social Media & Support package, you are entitled to the following:

- **Social Media Administration:** Complete management of your business profiles on **Facebook, Instagram, YouTube and TikTok**.
- **Constant Graphic Design:** Creation of regular, high-quality visual content and designs tailored for your social media posts to keep your feed active and professional.
- **Dedicated Customer Service Agent:** Direct access to a support agent for faster response times, account assistance, and personalized service.
- **Content & Design Requests:** Special attendance for specific requests, including the coordination of photo content and the creation of new custom designs as needed for your brand.

### 3. Social Media Campaigns & Ad Budgets

This subscription covers the **creation, setup, and administrative management** of advertising campaigns on social media platforms.

- **What We Cover:** Strategy, audience targeting, ad graphic design, and monitoring of campaign performance.
- **What We Do NOT Cover:** The **\$35 fee does NOT cover the advertising budget (ad spend)** paid directly to platforms like Meta (Facebook/Instagram). You are solely responsible for funding the ad budget required to run paid promotions.

### 4. Payment and Service Activation

- **Pre-Payment Requirement:** The \$35 monthly fee must be paid in advance. Services will be activated immediately upon receipt of payment via Credit/Debit Card or Zelle.
- **Automatic Renewal:** To ensure no disruption in your social media posting or design delivery, this fee will be billed monthly on a recurring basis.

### 5. Suspension for Non-Payment

If the \$35 monthly fee is not paid by the due date:

1. **Immediate Deactivation:** Access to the Customer Service area, Social Media management, and Graphic Design requests will be **immediately suspended**.
2. **Service Pause:** No new posts will be made, active campaigns will be paused, and no new designs will be created until the balance is cleared.
3. **Legal Rights:** As per our General Terms and Conditions, Show Media LLC reserves the right to take necessary legal action if services were rendered but payment was retracted or failed.

