

REFUND POLICY

Show Media LLC

Last Updated: January 10, 2026

At **Show Media LLC**, we are committed to delivering high-quality digital services and allocating professional time, design resources, and technical setup to every client project. Due to the nature of our services, the following Refund Policy applies to all memberships, subscriptions, and individual services.

1. General No-Refund Policy

All payments made to Show Media LLC are **non-refundable** once any of the following has occurred:

- Work has begun on your project
- Design concepts have been created
- Website development or setup has started
- Social media management has been activated
- Graphic design work has been initiated
- Business listings, SEO setup, or Google Business Profile registration has been processed

Digital services involve time, labor, planning, and technical configuration that cannot be reversed once started.

TERMS AND CONDITIONS

2. Memberships & Monthly Services

All membership fees and recurring service payments are non-refundable once billed.

This includes but is not limited to:

- Website service memberships
- Social Media Management
- SEO services
- Graphic Design services
- Business Directory services
- The **\$35 Social Media & Support subscription fee**

Once the billing cycle begins, resources and personnel are allocated immediately, and refunds cannot be issued.

3. Client Cancellations

If a client chooses to cancel services:

- Cancellation does **not** qualify the client for a refund of current or past payments.
- Services remain active until the end of the paid billing period.

- Future recurring charges will stop only after proper cancellation procedures are completed.

Failure to use the service does not qualify as a reason for refund.

4. Advertising Budgets

Any advertising funds paid directly to platforms such as Meta (Facebook/Instagram), Google, or other ad networks are **separate from Show Media LLC fees** and are **never refundable** through us. These budgets are controlled by the advertising platforms themselves.

SOCIAL MEDIA POLICY

5. Chargebacks & Payment Disputes

Initiating a chargeback or payment dispute after services have been delivered or initiated is considered a violation of our Terms and Conditions.

Show Media LLC reserves the right to:

- Suspend all active services immediately
- Provide proof of agreement and service delivery to financial institutions
- Pursue legal recovery of funds, including legal fees and collection costs

Fraudulent disputes may result in permanent service refusal.

TERMS AND CONDITIONS

6. Exceptions

Refunds may only be considered if:

- Show Media LLC has not started any work
- No setup, planning, or administrative processing has occurred
- A written cancellation request is submitted immediately after payment

Approval of any exception is at the sole discretion of Show Media LLC.

7. Agreement

By purchasing services, memberships, or subscriptions, the client acknowledges and agrees to this Refund Policy and understands that digital marketing and design services are labor-based and non-reversible once initiated.